



COMPREHENSIVE LIFT SERVICE AGREEMENT

1. **An AGREEMENT** made of thisday of2007
between,.....

.....hereinafter
referred to as the "Customer" and **LTR Lifts and Escalators Ltd, Graphic House, Druid Street, Hinckley, Leicestershire LE10 1QH**, hereinafter referred to as the "Contractor", for the purpose of undertaking the services connected with plant as described herein. "Plant" as referred to in Clause 5 shall mean any installation or equipment which is the subject of this contract. The agreement shall in all respects be governed by the conditions of contract attached hereto.

The service to be provided by the virtue of this Agreement shall commence on
(*insert date*).....

The service to be provided under this Agreement will be for an initial period of 12 Months and continue thereafter subject to the Terms and Conditions of Contract.

2. PAYMENT

The Customer shall pay to the Contractor a sum, the "Contract Sum", payable in advance. The price is strictly net and exclusive of value added tax.

3. THE SERVICES TO BE PROVIDED

The Contractor shall carry out the complete maintenance of the Plant including inspection, adjustments, repairs and, at his sole discretion, the replacement of parts to keep the Plant in satisfactory working order, and upon notice from the Customer of a breakdown or failure in the Plant, attend as quickly as may be reasonably possible to restore the plant to a satisfactory state.

4. EXCLUSIONS

The following are excluded from the services to be provided under this Agreement:

- (a) Any work or replacement, repairing or finishing whatsoever of car enclosures, shaft enclosures, landing doors, door frames, casings, sills or main wiring or anything caused by interruption to or variation of the incoming power supply.
- (b) Cleaning of the car doors, enclosures and bottom tracks.
- (c) Any work or replacement whatsoever caused other than by ordinary and reasonable use of the plant
- (d) Changes in working conditions of the Plant
- (e) Modifications of technical features to comply with new statutory regulations
- (f) The cylinder piston and buried or sunken pipework for hydraulic lifts but not joints and packings



- (g) Any work required by reason of the Plant not being in a good and safe condition prior to the first visit.
- (h) Replacement of equipment which in the judgement of the contractor has since become obsolete and/or uneconomical to repair
- (i) The thorough examinations and reports required under the Lifting Equipment Regulations 1998 unless provided by special agreement

5. PERFORMANCE OF THE PLANT

The customer shall promptly report details of any unsatisfactory running or irregular performances of the Plant and undertakes to keep clean all accessible parts

6. SCHEDULE OF PLANT

.....

7. SITE

.....

8. FREQUENCY OF VISITS

- (a) The Contractor shall send an engineer at such times, during the Contractor's normal working hours, as the Contractor considers necessary for maintaining the Plant in satisfactory working order.
- (b) Any visits required outside the Contractor's normal working hours will be charged as an addition to the Contract Sum.

This AGREEMENT when signed by the customer and by the contractor shall constitute the contract and all prior representations, correspondence and agreements shall thereby be superseded.

For the Contractor.....

Date.....

For the Customer.....

Date.....